## Market Conduct Annual Statement Scorecard

2018

Contact for Annuity - Individual Fixed Line of Business in Maryland:

Dawna Kokosinski; Market Analyst Assistant Chief

Email: dawna.kokosinski@Maryland.gov

Select a State

Phone: (410) 468-2322 Secondary Contact: None

Special State Instructions: None

Maryland

Select a Line of Business

Annuity - Individual Fixed

http://www.mdinsurance.state.md.us/

Overall Scorecard Distribution by State													
2018 Maryland Annuity - Individual Fixed													
	0%	>0-10%	>10-20%	>20-30%	>30-40%	>40-50%	>50-60%	>60-70%	>70-80%	>80-90%	>90-100%	>100%	Annuity - Indivi
Annuity - Individual Fixed - Ratio 1 - Replacements to Contracts Issued	20	10	7	21	18	7	2	2	1	1	1	1	25.85 (%)
Annuity - Individual Fixed - Ratio 2 - Contracts Replaced Where Age >80 Compared to	26	16	13	11	_ 4	1	1	0	0	0	0	0	11.02 (%)
Annuity - Individual Fixed - Ratio 3 - Deferred Annuity Contracts Issued Where Age	25	34	17	3	2	2	0	0	2	0	1	0	6.34 (%)
Annuity - Individual Fixed - Ratio 4 - Contracts Surrendered Through 10 Year	10	3	2	5	7	3	11	12	8	11	24	0	65.90 (%)
Annuity - Individual Fixed - Ratio 7 - Complaints Received Directly from Consumers per	88	5	11	3	0	7	0	2	0	0	1	1	0.30 (Ratio)

### Single Ratio View for Selected Ratio

Ratio Label

Annuity - Individual Fixed - Ratio 1 - Replacements to Contracts Issued

Annuity - Individual Fixed - Ratio 2 - Contracts Replaced Where Age >80 Compared to Total Replacements

Annuity - Individual Fixed - Ratio 3 - Deferred Annuity Contracts Issued Where Age >80 Compared to Total Deferred Annuities Issued

Annuity - Individual Fixed - Ratio 4 - Contracts Survendered Through 10 Vear from Issue to Total Survenders

Annuity - Individual Fixed - Ratio 4 - Contracts Survendered Through 10 Vear from Issue to Total Survenders

Annuity - Individual Fixed - Ratio 7 - Complaints Received Directly from Consumers per 1,000 Policies in Force

You may view this as a map or a bar chart. Select your desired view below.

Users of the MCAS Scorecard data should be aware of the following: (1) Only companies that meet the Market Conduct Annual Statement (MCAS) reporting threshold are required to submit MCAS data. (2) Reporting companies may revise their reported data when errors are discovered. Consequently, statewide ratios reported for one year may change as revised data are submitted by reporting companies. (3) While the jurisdictions that participate in the MCAS and the NAIC make every effort to ensure that reporting companies submit complete and accurate data, the NAIC and the jurisdictions that participate in the MCAS make no representations, guarantees or warranties with respect to the accuracy or completeness of the data and statistics in scorecards. (4) The NAIC and the jurisdictions participating in the MCAS are not responsible for any calculations or products based upon the scorecard data and any use of these scorecard data must be accompanied by a statement, 'The NAIC and individual states do not endorse any calculation or subsequent use of the MCAS scorecard data.'

# Market Conduct Annual Statement Scorecard

2018

Contact for Annuity - Individual Variable Line of Business in Maryland:

Dawna Kokosinski; Market Analyst Assistant Chief

Email: dawna.kokosinski@Maryland.gov

Select a State

Phone: (410) 468-2322

Special State Instructions: None

Secondary Contact: None Maryland

Select a Line of Business

Annuity - Individual Variable

http://www.mdinsurance.state.md.us/

Overall Scorecard Distribution by State  2018 Maryland Annuity - Individual Variable													
													0%
Annuity - Individual Variable - Ratio 1 - Replacements to Contracts Issued	7	4	4	4	6	3	4	2	1	1	3	1	25.04 (%)
Annuity - Individual Variable - Ratio 2 - Contracts Replaced where Age >80 Compared to T	14	12	5	2	0	0	0	0	0	0	0	0	4.93 (%)
Annuity - Individual Variable - Ratio 3 - Deferred Annuity Contracts Issued Where Age	16	19	4	0	1	0	0	0	0	0	0	0	2.54 (%)
Annuity - Individual Variable - Ratio 4 - Contracts Surrendered Through 10 Year	13	2	4	8	3	13	6	4	4	4	4	0	50.60 (%)
Annuity - Individual Variable - Ratio 7 - Complaints Received Directly from Consumers per	49	7	6	0	3	7	0	0	0	0	0	0	0.56 (Ratio)
Single Ratio View for Selected Ratio													

Ratio Label
Annuity - Individual Variable - Ratio 1 - Replacements to Contracts Issued
Annuity - Individual Variable - Ratio 2 - Contracts Replaced where Age >80 Compared to Total Replacements
Annuity - Individual Variable - Ratio 3 - Deferred Annuity Contracts Issued Where Age >80 Compared to Total Deferred Annuities Issued
Annuity - Individual Variable - Ratio 3 - Oeferred Annuity Contracts Issued Where Age >80 Compared to Total Deferred Annuities Issued
Annuity - Individual Variable - Ratio 7 - Complaints Seceived Directly from Consumers per 1,000 Policies in Force

You may view this as a map or a bar chart. Select your desired view below.

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