



Preparation for Hurricane Season – June 15, 2022

1. Welcome – Kathleen Birrane, Insurance Commissioner
2. How will the MIA respond in the event of a disaster:
 - a. General Overview – Joy Hatchette, Associate Commissioner, Consumer Education & Advocacy (CEAU)
 - b. Carrier Contacts for use in the event of a disaster - Joy Hatchette, Associate Commissioner, Consumer Education & Advocacy (CEAU)
 - c. Virtual Disaster Center – Craig Ey, Director, Office of Communications
 - d. Handling of Complaints, Mary Jo Rogers, Supervisor, Consumer Education & Advocacy (CEAU)
3. Update from P&C Division – What the MIA needs from carriers so that we can assist policyholders – Robert Baron, Associate Commissioner, Property & Casualty
4. Update from Market Regulation & Producer Enforcement – Will the MIA conduct a data call if we have a hurricane or severe storm? – Mary Kwei, Associate Commissioner, Market Regulation and Professional Licensing
5. Comments from the carriers – Are there any challenges or issues that the companies are anticipating? – Kathleen Birrane, Insurance Commissioner
6. Any other items? – Kathleen Birrane, Insurance Commissioner